

MUMBAI PORT TRUST

Procedure for Lodging Vigilance Complaints

If anybody from Mumbai Port Trust (MbPT) demands a bribe or if you have any information on corruption in MbPT or if you are the victim of corruption in MbPT, you can register a complaint to the Chief Vigilance Officer of MbPT or Chief Vigilance Commission. Briefly, the procedure for lodging Vigilance Complaints is given below:

- Vigilance complaints pertaining to Mumbai Port Trust can be lodged with Chief Vigilance Officer (CVO) of Mumbai Port Trust (MbPT) by an employee of MbPT/ general public vendor/ contractor, who has/ had dealings with any of the offices of MbPT.
- Vigilance complaints are those that pertain to obtaining illegal gratification of any kind by corrupt means or by abusing official position, possession of assets disproportionate to known source of income, misappropriation, forgery, cheating and other criminal offences.
- Vigilance complaints pertaining to MbPT should be addressed to the CVO at the following address:

Shri Shishir Srivastava
Chief Vigilance Officer
Mumbai Port Trust
Vigilance Department
3rd Floor, Krupanidhi
9, Walchand Hirachand Marg
Ballard Estate, Mumbai 400001

Tel. No. 2261 0903, 6656 4090

Fax: 2261 8010

Email: cvo@mbptmail.com

- Vigilance complaints which are anonymous/ pseudonymous, will not be acknowledged/ registered or acted upon in the Vigilance Department and will be filed.
- The complainant must provide full name, complete postal address, contact phone number(s) and email ID in his/ her vigilance complaint. The owning/ disowning of the complaint will be verified as per CVC's guidelines issued under CVC's circular No.01/01/2015 dated 23.01.2015.
- Vigilance complaint must be brief and contain verifiable facts and factual details. It should not be vague or contain sweeping general statements/ absurd allegations, in which case, complaints are liable to be just filed.
- Since MbPT has implemented the Integrity Pact, complaints regarding contracts above Rs. 45 Lakh may be referred to the Independent External Monitor (IEM) whose name and contact details are given below:

Shri P.K. Gopinath, IPoS (Retd.), 1977 batch
Bungalow No.1,
Residences for Members of Central Administrative Tribunal Members
Ernakulam Bench
Kochi, Kerala

- Vigilance complaints received through email would be downloaded and printed and taken up for further action as above. Complaints received through email, which do not have name or complete postal address, will be treated as anonymous/ pseudonymous and filed.
- After owning the complaint by the complainant, the investigation will be carried out and based on the findings in the investigation, the action as deemed fit will be taken.
- Complaints can also be lodged by addressing the letter/email directly to the Central Vigilance Commission (CVC) by giving the specific facts of the matter relating to corruption. The complaints can also be lodged directly on CVC's website (www.cvc.nic.in).
- Complaints related with corruption may also be lodged on Toll Free No.1800 209 4441 of MbPT. The complaint may also be lodged on Toll Free No. 1800-11-0180 of CVC.
