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बथापत्य आभियांत्रिकी विभाग
पोर्ट भवन, तिकारा मजला
शूब्रजी उल्लभदास मार्ग, बॅलार्ड
इस्टेट, मुंबई ४०० ००१
Civil Engineering
Department,
Port House, 3rd floor,
S.V. Marg, Ballard Estate,
MUMBAI - 400 001.



NO. CE.T.20A/2022/1875

13th July 2023

Replies to Pre Bid Queries

Sub.: Tender No.E.20A/2022
E-Tender-cum-E-Auction for Operation and Management of
Pay & Park in Parking space near 15 VD for Eastern Waterfront
Development Projects.

Ref: This office Notice Inviting Tender (NIT) NO.
CE.T.20A/2022/1241 dated 9th JUNE 2023
and subsequent Corrigendums.

All concerned are hereby informed that the Replies to the Pre Bid Queries are published herewith

All other terms and conditions remain unchanged.

D.A. PreBid Replies

Sd/-
CHIEF ENGINEER I/C

MUMBAI PORT AUTHORITY
Civil Engineering Department

13th July 2023

Sub: Tender No.E.20A/2022 – E-Tender-cum-E-Auction for Operation and Management of Pay & Park in Parking space near 15 VD for Eastern Waterfront Development Projects.

Pre-bid replies

Pre-bid meeting was held on 19.06.2023 as per schedule at 3.00 PM at 3rd floor, Port Bhavan.

Sl. no.	Clause No.	Particulars	Bidders Queries	MbPA's clarifications
1	1.2(i) of Tender Notice	Technical eligibility criteria	Is there any specific Bank to with the bidder must be a certified Acquirer Bank under National Electronic Toll Collection (NETC) program.	No. The bidder may be a certified Bank Acquirer under National Electronic Toll Collection (NETC) program. MbPA will have a dedicated account with State Bank of India (SBI) for the parking at 15 VD
2	3.4.3(b)	Documents to be submitted online	Certificate from any housing society or private firms stating the use of FASTag will be acceptable to MbPA?	Certificate mentioning that the bidder have the experience of FASTag parking acquiring integration and providing service as an Acquirer Bank for at-least 1 parking plaza under the National Electronic Toll Collection (NETC) Program is acceptable.
3	Reverse auction	Reverse auction	What is the decremental value or percentage?	Please refer clause No. 7.7 of Reverse auction instructions to bidders.
	instructions to bidders.			
4	-	Entry/ Exit gates	How many entry/ exit gates are to be maintained?	As per operators discretion to ensure the smooth movement of the traffic and parking system. All gate should have all facilities as mentioned in tender.
5	7 of special conditions of contract	Monthly pass to the vehicles.	In case of monthly pass for vehicles, the RFID will read the vehicle details at entry point and exit points on every day, then how the monthly pass will be issued?	The software shall be designed to suit the requirement by the operator.

Sl. no.	Clause No.	Particulars	Bidders Queries	MbPA's clarifications
6	9 of special conditions of contract	1 hour free parking for vehicles to Ro- pax	<p>What proof should be demanded from the vehicle owners and to be considered as valid for Ro-pax journey and if the vehicle parked more than 1 hour, can we collect the parking charges. If yes at what rate and from when?.</p> <p>In case of any delay in departure of Ro-Pax vessel than the scheduled time in ticket, which time should be considered for calculating time for free parking?</p>	<p>A valid ticket shall be considered as valid proof for journey. If the vehicle parked more than 1 hour, parking charges may be collected as per approved tariff for the additional time.</p> <p>The scheduled departure time mentioned in the valid travel ticket of Ro-Pax may be considered as the base time for 1 hour free parking.</p>
7	-	Free entry to vehicles	For the routine visits of MbPA, Police and CISF vehicles	MbPA/ CISF/ Police vehicles coming for inspection shall be exempted from charging any Pay and Park charges. For this purpose a separate register shall be maintained at site office by the operator.
8		Bank server down/ system down/ Gpay down etc.	In case the FASTag, PoS syste or Gpay system etc. fails due to breakdown or maintenance or by any reason after entry of the vehicles, how to handle the system cashless?	In case of system failure, the vehicle owner should scan the QR code provided by the Bank. MbPA will coordinate with SBI bank to issue QR code for the parking facility.
9	-	In case of no sources available for online payment.	In case of vehicles those who don't have FASTag, the vehicles will be allowed to park inside and at the time of exit, if the owner say that he don't have any resources to make online payments, can we collect the toll charges in cash?	
10	2.1 of Tender Notice	GST and payment to operator	The payment from MbPA is inclusive of GST?. Payment operator may be considered to be made within 7 working days.	Tender Condition prevails.