

**MUMBAI PORT TRUST
MEDICAL DEPARTMENT**

No. H/E/9510

Date: 28th November, 2018

CIRCULAR

SUB: GUIDELINES FOR REFERRAL OF MBPT PATIENTS TO THE EMPANLLED HOSPITALS / DIAGNOSTIC & IMAGING CENTERS / EXCLUSIVE EYE HOSPITALS / EXCLUSIVE DIALYSIS CENTERS / EXCLUSIVE CANCER HOSPITALS FOR THE SERVICES NOT AVAILABLE IN THE MBPT HOSPITAL.

In supersession of the earlier Circular No. 12964 dated 15.03.2018 on the above-mentioned subject, the circular has been revised by incorporating the names of the new empaneled hospital and diagnostic centre and other provisions.

The Board of Trustees of the Port of Mumbai vide **TR Nos. 97 dated 8.9.2017, TR No. 119 dated 13.10.2017, TR No. 168 dated 27.11.2017, TR No.173 dated 09.01.2018, TR No.207 dated 13.03.2018, TR No. 33 dated 30/05/2018, TR No. 72 dated 02/07/2018, TR No.93 dated 02/08/2018, TR No. 101 dated 02/08/2018 & TR No. 180 dated 13/11/2018** has accorded approval for empanelment of the following Super-specialty/Multi-specialty Hospitals / Diagnostic and Imaging Centers / exclusive Eye Hospitals / exclusive Dialysis Centers / exclusive Cancer Hospitals under the panel of Mumbai Port Trust Hospital.

SR No.	HOSPITALS/DIAGNOSTIC CENTERS	CATEGORY	ADDRESS	LIASION OFFICER & CONTACT NO.
CANCER HOSPITALS				
1	Tata Memorial Hospital & Research Center	Cancer Hospital	Parel	022-24177000
2	Mahatma Phule Charitable Trust (MPCT Hospital)	Cancer Hospital	Navi Mumbai	Mr.Prakash 9890055201
CHILDREN HOSPITALS				
3	Bai Jerabai Wadia Hospital for children.	Children Hospital	Parel	Mr. Shivkumar Tadka 9769646070
4	SRCC Children's Hospital),	Children Hospital	Mahalaxshmi	Mr.Kalpech Nagrekar 8291902041 8291287560
5	Surya Children Medicare Pvt. Ltd.	Children Hospital	Santacruz (West)	Mr. Girish R. Gupta 9220540064

PATHOLOGY DIAGNOSTIC CENTRE				
6	Aspira Pathlab & Diagnostics Limited,	Pathology Diagnostic Centre	Ghatkopar (W)	Mr. Pratish Bhanuchali 9619897089
7	SRL Diagnostic Pvt. Ltd.,	Pathology Diagnostic Centre	Dadar (W),	Dr. Sonal 9820234747
8	Thyrocare Technologies Ltd.	Pathology Diagnostic Centre	Navi Mumbai	Mr. Shreyas Patel 9227590235
DIALYSIS CENTER				
9	Apex Kidney Care Private Limited with six centers in Mumbai	Dialysis Center	Malad	Sonali Shinde / Nimesh Dombal 7400095905
			Mira Road	Rupali Khot 7400095966
			Mulund	Nilam Varadkar/Vrushali Gade 7400095913
			Kalyan	Sandhya Dawkhar 7400095917
			Chembur	Sonali Ghadi/Tillu Swain 7400095933
			Vashi	Sarika Nikalji 7400095935
			Pune	Shamal Jare 7400095972
10	Gopikrishna Piramal Memorial Hospital, Lower Parel	Dialysis Center	Lower Parel (West)	Smt.Salini Chainani 9967701989
EYE HOSPITALS				
11	Aayush Eye Clinic Microsurgery & Laser Centre,	Eye Hospital	Chembur	Zaif Ansari 9324877043
12	Isha Netralaya,	Eye Hospital	Kalyan (West)	Mrs.Vanthana 9920925139
13	Mumbai Eye Care,	Eye Hospital	Ghatkopar (East),	Ms. Meenakshi Narsale 9833422905
14	Kenia Eye Care	Eye Hospital	Santacruz(W)	Dr. Ronak 9820107390
15	Mehta International	Eye Hospital	Santacruz(W)	
IMAGING CENTRES				
16	Chitra Scan & Center Pvt. Ltd.	Imaging Centre	Dadar (East)	Mrs. Minakshi / Priyanka 24189090
17	Dr Jankaria Imaging Center	Imaging Centre	Charni Road (East),	Mr. Akshay Shah 9820408491 Tasneem 022 66173333

18	N. Mohanlal & Co. Pvt. Ltd with six centres.	Imaging Centre	Parel (West)	Ms. Vineeta / Mr. Rahul 022 49662222
			Andheri (West),	Mr. Yash 022-46132222
			Borivali (West),	Ms. Sneha 022-43424444
			Marine Lines (East),	Ms. Yamini 022-43429999
			Malad (West),	Mr. Pradeep
			Khar (West),	022-43428888
19	Omega Imaging & Medical Centre LLP,	Imaging Centre	Sector 17, Vashi Navi Mumbai	Mr. Jayant Shirodkar 9167638976
20	Maxis Healthcare Imaging	Imaging Centre	Prabhadevi	Ganesh Naidu 9819942298
SUPERSPECIALITY / MULTISPECIALITY HOSPITAL				
21	Apollo Hospital Enterprises	Superspeciality / MultiSpeciality Hospital	Navi Mumbai	Mr. Chetan Patil 9930229177
22	Asian Institute of Medical Science Pvt. Ltd.,	Superspeciality / MultiSpeciality Hospital	Dombivli East,	Mr. Sachin Darade 8108238009
23	Balaji Heart Hospital & Diagnostics Centre Pvt. Ltd.	Superspeciality / MultiSpeciality Hospital	Byculla (E),	Mr. Sanjay Singh 9987506082
24	Bhaktivendata Hospital	Superspeciality / MultiSpeciality Hospital	Mira Road (East), Thane	Mr. Mukesh Pandey 7021298057
25	Bombay Hospital Trust	Superspeciality / MultiSpeciality Hospital	New Marine Lines,	Reddy 9820628280 Ms. Sucheta 9820788236 Gaurav Jain 9769876005
26	Centre for Digestive & Kidney Diseases (India) Pvt. Ltd. (Global Hospital)	Superspeciality / MultiSpeciality Hospital	Parel	Mr. Prasad M. Gamare 8879688617
27	Diabetic Association of India. (Raheja Hospital)	Superspeciality / MultiSpeciality Hospital	Mahim (West),	Mr. Muthu Makalai 9004029876
28	Fortis Healthcare Ltd.,	Superspeciality / MultiSpeciality Hospital	Kalyan (West), Thane	Mr. Harshad Arun Sawant 7506044211
29	Fortis Hospital Ltd.,	Superspeciality / MultiSpeciality Hospital	Mulund	Mr. Ganesh Pujari 9167488994
30	Hiranandani Healthcare Pvt. Ltd	Superspeciality / MultiSpeciality Hospital	Vashi, Navi Mumbai	Dr. Gokul Choudhari 9920884458 Monica 7045993188

31	Jaslok Hospital Pvt. Ltd.	Superspeciality / MultiSpeciality Hospital	Peddar Road, South Mumbai	Mr. Nikhil Kulkarni 9819773009
32	Kohinoor Hospital Pvt Ltd	Superspeciality / ItiSpeciality Hospital	Kurla (West),	Ms. Neha Vishvakarma 9324718092
33	Riddhi Vinayk Multispecialy Hospital	Superspeciality / MultiSpeciality Hospital	Nallasopara (West), Dist.- Thane.	Shilpa 8652074600
34	Riddhi Vinayk Multispecialy Hospital	Superspeciality / MultiSpeciality Hospital	Malad (West)	Mr. Sanjay Sharma 8422858238 Ms. Vandana Goyal 9833142442 Sandeep 9223186506
35	S.S. Hospital & Research Centre Bhiwandi Road	Superspeciality / MultiSpeciality Hospital	Thane Bhiwandi Road	Mr.Siddhesh 7710039148
36	Suran Sethia Hospital & Research Centre	Superspeciality / MultiSpeciality Hospital	Chembur.	Dr. Deepen 9167901670 Ms. Sunita (Billing) 022-33783322
37	Wockhardt Hospital	Superspeciality / MultiSpeciality Hospital	Mumbai Central	Mr. Dharendra Kumar 9820450134
38	Dr. L.H. Hiranandani	Superspeciality / MultiSpeciality Hospital	Powai	Himmat Gupta 9702987835
39	Terna Hospital	Superspeciality / MultiSpeciality Hospital	Nerual	Suvarna 9819414072
DENTAL SUPERSPECIALITY / MULTISPECIALITY HOSPITAL				
40	Kenia Dental Clinic	Dental Specialty	Santacruz	Dr. Ronak Acharya 9820107390
41	BMC / State Government Hospitals	Superspeciality / MultiSpeciality Hospital	Mumbai, Maharashtra State	

II. The Board of Trustees of the Port of Mumbai **Vide TR No. 119 dated 13.10.2017** has accorded approval

- (i) to extend treatment on full credit basis to the Retirees and their spouses in the empaneled Hospitals at par with serving employees as per MbPT Standard Rates for package items and Standard Percentage of Discount for Non-package items of treatment in the following life threatening conditions namely:

- (a) Acute Heart Attack

- (b) Coronary Angiogram
- (c) Coronary Balloon Angioplasty with Stenting & Percutaneous transluminal coronary angioplasty (PTCA) without any limitation in number of stents for acute Heart Attack or as a preventive measure for Heart Attack.
- (d) Coronary Artery Bypass Graft (CABG) Surgery for Heart vessels blocks.
- (e) Temporary or Permanent pacemaker implantation surgery in sudden Heart Blocks.
- (f) Peritoneal Dialysis & Hemodialysis for Acute and Chronic Kidney failure.
- (g) Brain Attack cases - Cerebro vascular accidents (CVA).
- (h) Life threatening Road Traffic Accidents.
- (i) Kidney Transplant for both Live or Cadaveric donor.
- (j) Liver Transplant for both Live or Cadaveric donor.
- (ii) to reimburse all the eligible reimbursement of claims submitted by serving employees for the treatment taken in case of emergency admissions other than the approved empaneled Hospitals based on the MbPT Standard L1 Rate for package items and Standard H1 Percentage of Discount for the non-package items instead of the existing practice of Bombay Hospital (Not participated in the Tender for empanelment) Rate.

III. The Board of Trustees of the Port of Mumbai **Vide TR No. 150 dated 10.11.2017** has accorded approval

- (i) To extend the credit facilities to the retirees and their spouses in the above empaneled Hospitals to a Maximum of CGHS Rate and the difference amount between CGHS Rate and the MbPT Standard Rated for package items and Standard Percentage of Discount for Non-package items will be paid directly to the Hospital by the retirees based on the declaration/consent submitted by the retiree at the time of referral to empaneled Hospitals.
- (ii) To extend full credit facilities to the retirees and their spouses at par with serving employees at Tata Memorial Hospital & Research Centre for all cancer treatments at TATA Hospital rates which is more or less equal to CGHS Rates.

IV. The Board of Trustees of the Port of Mumbai vide **TR NO. 187 dated 09.01.2018** has accorded approval to the following Guidelines to implement the transparency in the referral system of patients is as under:

- Guidelines 1** : The method of choosing the hospital/Diagnostic centers for referral, the treating doctor first preference choice must be to the Private Hospitals under CGHS rate failing which Private Hospitals under Standard MbPT Rate. (if the patient desires, he will be referred to Government Hospitals/Municipal Hospitals)
- Guidelines 2** : List of Govt. /Municipality/Private Hospitals/ Diagnostic Centers in all the categories to be shown to the patients/Relatives of the patients.
- Guidelines 3** : Referral to Private Hospitals/Diagnostic Centers should be specific services /Specialty e.g. CABG, not vague like "Admission and further treatment".
- Guidelines 4** : Referral should be to the Private Hospitals/Diagnostic Centers closest to the Residence of the Patients.
- Guidelines 5** : If the Patient is not sure of the Private Hospitals/Diagnostic Centers, the referring doctor should explain the Pros & Cons of the Hospital where the facility is available.
- Guidelines 6** : If the patient is still not sure, then the referral should be on rotation basis among the Private Hospitals/Diagnostic Centers, no specific Private Hospitals/Diagnostic Centers should be targeted.
- Guidelines 7** : Only those retired employees who are willing to pay the difference amount between CGHS Rate and the Standard L1 Rate for package items and Standard H1 Percentage of Discount on the individual Hospital Rates /MRP Rates for non-package items should be referred to the empaneled Private Hospitals/Diagnostic Centers. The patient should be informed that he/she has to pay the difference amount directly to the Hospital.
- Guidelines 8** : Those Retired employees who want 100% cashless treatment should be referred to those empaneled Private Hospitals/Diagnostic Centers who have agreed for CGHS Rates.
- Guidelines 9** : In Emergency life threatening conditions, decision of the treating doctor is final based on the condition of the patient and availability of facility in empaneled Hospitals and can prefer to nearest empaneled Private Hospitals / Diagnostic Centers.
- Guidelines 10** : In Elective & Planned referrals, approval of the Head of the concerned Faculty and in-turn approval of CMO is must. In

Emergency life threatening conditions, decision and approval of treating doctor is sufficient, subsequently ex-post-facto approval of the Head of the concerned Faculty and in-turn approval of CMO is must.

Guidelines 11 : Before approving the referral, the decision of Chief Medical Officer, Mumbai Port Trust is the final.

Guidelines 12 : As per sanction of the competent authority by Window no. 2536 dated 16.9.2016, the patients can be admitted in any hospital nearby to their residence for the following life threatening conditions and the reimbursement will be allowed as per MbPT existing regulations :


1. Acute Heart Attack
2. Acute CVA (Infra cranial bleed) leading to Hemiplegia
3. Life Threatening Road Traffic Accidents
4. Snake Bite
5. Sever Hemorrhage/shock
6. Coma of any cause
7. Burns more than 30%
8. Acute Epileptic Convulsions (Seizures Disorder)
9. Foreign Body in Nose or Throat
10. Acute Poisoning
11. Any Paediatric Emergency under the age of 5 years
12. Emergency Cesarean Operation
13. Road Traffic Accident with Communicated Fractures

V. The Board of Trustees of the Port of Mumbai vide **TR No. 215 dated 13.03.2018** has accorded approval to implement CGHS rate Mumbai including Diagnostic Investigation, CGHS rate to all Non-Port Trust Patient (NPT) for the treatment provided at MbPT hospital with effect from the date of Board's approval.

VI. The Board of Trustees of the Port of Mumbai vide TR No.. 180 dated 13.11.2018 has accorded approval to provide outsourced Cardiac ambulance for transfer of patient in life threatening conditions from MbPT Hospital to all the empaneled Hospitals on credit basis at the existing rate of Rs. 2500/- per trip initially for a period of one year through M/s. Lifestar Cardiac Ambulance Services

All the doctors /part time Visiting Consultants of MbPT Hospital are hereby directed to implement the Board Approved Guidelines with immediate effect.

All the Officers/Employees and their family members, Retirees and their spouses and CISF employees & their family members are directed to co-operate the Medical Department to implement the above Board Approved Guidelines.


(DR. A. ANNAUDURAI)
CHIEF MEDICAL OFFICER

Encl:

1. MbPT Standard Rate
2. CGHS Mumbai Rate 2011
3. CGHS Mumbai Diagnostic Rate 2011

To

1. All Doctors/ Part time Visiting Consultants of MbPT Hospital
2. All Sections of the Medical Department
3. All Head of Department – For wide circulation amongst their employees
4. Director (P & R) – For publication in the MbPT website and intranet & also for publication of MbPT Standard Rate & CGHS Rate Mumbai city 2011.
5. President/Gen. Secretary of all Unions/Associations functioning at MbPT
6. President/Gen. Secretary of Retired Employees Association of functioning at MbPT.

Copy to

7. PS to the Deputy Chairman
8. PS to the Chairman

1. Acute Heart Attack
2. Acute Myocardial Infarction
3. Acute Stroke
4. Acute Coronary Syndrome
5. Acute Aortic Dissection
6. Acute Aortic Regurgitation
7. Acute Aortic Stenosis
8. Acute Aortic Aneurysm
9. Acute Aortic Dissection (Aortic Dissection)
10. Acute Aortic Dissection (Aortic Dissection)
11. Acute Aortic Dissection (Aortic Dissection)
12. Acute Aortic Dissection (Aortic Dissection)
13. Acute Aortic Dissection (Aortic Dissection)

V. The Board of Trustees of the Port of Mumbai vide TR No. 318 dated 13.03.2018 has accorded approval to implement CGHS rate Mumbai including Diagnostic Investigation, CGHS rate to all Non-First Trust Patient (NFT) for the treatment provided at MbPT hospital with effect from the date of Board's approval.

VI. The Board of Trustees of the Port of Mumbai vide TR No. 150 dated 13.11.2018 has accorded approval to provide outsourced Cardiac ambulance for transfer of patient in life threatening conditions from MbPT Hospital to all the empanelled hospitals on a call basis at the existing rate of Rs. 2500/- per trip initially for a period of one year through M/s. Lifeline Cardiac Ambulance Services.

All the doctors, part time Visiting Consultants of MbPT Hospital are hereby directed to implement the Board Approved Guidelines with immediate effect.

All the Officers, Employees and their family members, Retirees and their spouses and CSE employees & their family members are directed to co-operate the Medical Department to implement the above Board Approved Guidelines.


(DR. A. ARAVINDHAN)
CHIEF MEDICAL OFFICER